

IPW

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Harrison et al. )  
Serial No.: 08/919,450 ) Examiner: Nguyen, Cuong H.  
Filed: 08/28/1997 ) Group Art Unit: 3625  
Title: SYSTEM AND METHOD FOR ) Docket No.: 10547.15US1  
COMPUTER-AIDED TECHNICIAN )  
DISPATCH AND COMMUNICATION)

**SUBMISSION OF FORMAL DRAWINGS**

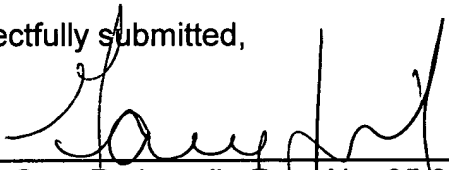
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Pursuant to the phone message from Examiner Nguyen to Mr. Gary Jarosik on Friday, January 28, 2005 requesting formal drawings for the above-identified patent application, enclosed are eight sheets of formal drawings (Figures 1-8).

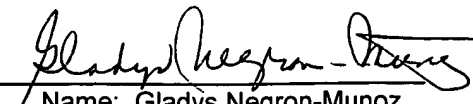
Respectfully submitted,

Date: February 1, 2005

By:   
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**Certificate of Mailing:** The undersigned hereby certifies that this document and its enclosures are being deposited with the United States Postal Service as first class mail, postage prepaid in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this 1<sup>st</sup> day of February, 2005.

By:   
Name: Gladys Negron-Munoz